

**WE CHERISH YOUR
EXPERIENCE WITH**



**OmniBSIC
BANK**



Follow these steps to resolve your concerns:

1

Make a complaint to OmniBSIC Bank.

COMPLAINTS CHANNELS



In-Person

Speak to our customer service reps at the branch.



Contact Center

0302 758 555 0800 100 790 (Toll Free)
0307 086 000 0501 255 397 (WhatsApp)



Website

www.omnibsic.com.gh



Email

info@omnibsic.com.gh



Postal Address

Head Office, Atlantic Tower, Airport City
PMB CT 212, Cantonments



Social Media Platforms

 @omnibsicgh

*** Remember to collect your unique registration number.**

2

Allow a minimum of twenty (20) working days for a resolution.

3

Proceed to make your complaint to BANK OF GHANA if there is no resolution.

COMPLAINTS CHANNELS



**Text " Call back" on
0302 665 005**



Email

Complaints.office@bog.gov.gh

4

Allow a maximum period of twenty (20) working days for a decision from BANK OF GHANA. You may seek legal advice if you are still not satisfied.

At Your Service

