

# 2025 TARIFF GUIDE

#### **TARIFF SERVICE**

## INITIAL DEPOSIT

Savings Account - Personal Junior Account-Savings Savings Account - Corporate **Current Account -Individuals Current Account - SME Current Account -Corporate** 

Classic Banking

FlexSave (RetailHybrid Account) **Student Savings Account Smart Salary Account** 

**Current Account -Individuals FEA** Current Account -SME FEA **Current Account - Corporate FEA** Current Account -Individuals FCA **Current Account -SME FCA** 

GH¢ 50 GH¢ 100 GHc 50 **GH¢ 100** GH¢200

GHc 50

No initial deposit required

GHc 50

No initial deposit required No initial deposit required US\$ 50.00; GBP(£)50.00; EUR(€)50.00 US\$ 50.00; GBP(£)50.00; EUR(€)50.00 US\$ 50.00; GBP(£)50.00; EUR(€)50.00

No initial deposit required No initial deposit required No initial deposit required

## MINIMUM OPERATING BALANCE

**Current Account - Corporate FCA** 

Savings Account - Personal Junior Account-Savings Savings Account - Corporate **Current Account -Individuals Current Account - SME Current Account - Corporate** Classic Banking FlexSave (Retail Hybrid Account)

Student Savings Account

Smart Salary Account Current Account -Individuals FEA Current Account -SME FEA Current Account -Corporate FEA Current Account -Individuals FCA Current Account -SME FCA Current Account -Corporate FCA

GHc 20

GHc 20 GH¢ 100 N/A N/A N/A GH¢50,000

Nil(Daily minimum balance to earn

interest is GH¢ 5000.00)

N/A N/A N/A N/A N/A N/A

N/A

N/A

## ACCOUNT SERVICE FEE

Free Savings Account - Personal Free Junior Account-Savings Free Savings Account - Corporate GHc15 **Current Account -Individuals** GH¢45 Current Account - SME GH¢100 **Current Account - Corporate** Free **Student Savings Account** GHc15 **Smart Salary Account** GH¢10 FlexSave (RetailHybrid Account) Classic Banking (Applicable on account with Min Operating GH¢50

Balance below GHS 50,000) N/A **Current Account -Individuals FEA** N/A Current Account ~Corporate FEA N/A Current Account -Individuals FCA



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#### CLEARING CHARGES

Free **Inward Clearing** Free **Outward Clearing** GHc35 **Special Clearing** GHc20 **Stopped Cheque** GH¢10 Inward Returned Cheque-Non Technical reason Free Inward Returned Cheque-Technical reasons Free Withdrawal booklets-leaf GH¢10 Counter Cheque-Current account Free Counter Cheque-Savings account

#### PAYMENTS / INTERBANK TRANSFERS FEE

Free Internal Transfer **ACH transaction** GH¢5 GHc50 **GIS-Transfer** GIS-Amendment / Returns/Recall (SWIFT, GIS) Free GIS-Amendment / Returns/Recall (FX Transfers) Free Free GIS-Stop Payment **ACH Direct Debit** GHc1 **ACH Direct Debit Return** GHc1.5 GHc20 **ACH Express Direct Credit** NRT-One Off GH¢20 GH¢20 NRT-Bulk

PAPPS Transfer 1.5% of FV(Min US\$3 - Max US\$18)

# PAYMENT ORDER

School Fees Payment GHc10
Others GHc20

# STANDING ORDER

Setup Free
Standing Order (Internal) Free
Standing Order (External) ACH GH¢5

# CHEQUE BOOK CHARGES

Cheque Book - Local Currency - Individual 25 leaflet GHc30 Cheque Book - Local Currency - Business 50 Leaflet GHc50 Cheque Book - Foreign Currency (US\$) - Individual 25 leaflet GHc30 Cheque Book - Foreign Currency (GBP) - Individual 25 leaflet GHc30 Cheque Book - Foreign Currency (EUR) - Individual 25 leaflet GH¢30 Cheque Book - Foreign Currency - Business/ (US\$) Corporate 50 leaflet GH¢50 Cheque Book - Foreign Currency - Business/ (GBP) Corporate 50 leaflet GH¢50 Cheque Book - Foreign Currency - Business/ (EUR) Corporate 50 leaflet GH¢50 Cheque Book - Local Currency-Classic Banking GHc30 Saving Withdrawal Booklet 25 leaflet GHc15

#### **ACCOUNT STATEMENT SERVICES**

Monthly Statement ( Regular )

Account statement (Print) for Travel VISA - per page

Account statement (Ad-hoc) - per page

Audit questionnaire/confirmations

Statement Confirmation

Free

GH¢ 10

GH¢ 5 per page

GH¢ 5 per page

GH¢70

Statement Confirmation

GH¢30



#### E-ALERT SERVICES

SMS Alert Current Account (monthly)

E-alert Current Account

Monthly e-statement Current Account

Free Free

Free

## OTHERS/ SPECIAL REQUEST

Cash collection (cash van)Intra-city

Cash collection (cash van)Inter-city

**Onsite Teller** 

**Funeral Collection Charge** 

Letter of Introduction

Cheque / Voucher Retrieval Up to 3 months

Cheque / Voucher Retrieval 3 months to 1 year

Cheque / Voucher Retrieval 1 - 3 years 3 - 5 years

Changing / Adding new signature on account

Coin Buy Back

**Ghana Gold Coin Service Fee** 

GHc50 per pick Negotiated

Negotiated

Negotiated

**GH¢100** 

GH¢20 GH¢20

GH¢50

Free

0.15% of previous day's LBMA PM Price

Ghc50 per coin

#### **OUTWARD TRANSFERS**

Transfer commission FEA, FCA

Swift charge

Corresponding bank charge

Externalization **Equity Participation**  1% of FV (Min US\$100)

US\$ 30

US\$ 35/ GBP 25/ EUR 38.5

3% GH¢100

#### LOCAL OUTWARD FX TRANSFER

Local FX Transfer

1% of FV (Min US\$ 25 - Max US\$ 200)

# E-BANKING/CARD SERVICES

New Card issuance (GH-LINK) New Card issuance VISA-Classic New Card Issuance VISA Classic Prepaid New Card Issuance VISA Classic Credit Monthly ATM-GHLINK (Maintenance Charge) Monthly ATM- VISA (Maintenance Charge) Monthly ATM- VISA Credit (Maintenance Charge) Monthly ATM- VISA Prepaid (Maintenance Charge) Cash withdrawals on Bank's own ATM Gh-link

Cash withdrawals on Bank's own ATM VISA Foreign/International Cards on Bank ATM VISA / MasterCard Cash withdrawals on other Banks' ATM Gh-link - (local)

Cash withdrawals on other Banks' ATM VISA - (local)

Cash withdrawals on other Banks' ATM -International POS Transactions (International)

Balance enquiry on Bank's own ATM Balance enquiry on other Banks ATM VISA Balance enquiry on other Banks ATM VISA-International Renewal/Replacement of damage or lost card-Gh link Renewal/Replacement of damage or lost card-Visa Renewal/Replacement of damage or lost card-Visa Credit Renewal/Replacement of damage or lost card-Visa Prepaid

E-banking bundle fee on savings account (subscribe to SMS/E-mail) E-banking bundle fee on savings account (subscribe to one or more e-banking Product SMS/ Email, USSD, Internet Banking, Mobile App)

GH¢15 GH¢30

GH¢ 100 GH¢ 30

GH¢3 GH¢5 GH¢10

Free Free Free

Free

GH¢2 plus 0.4% of transaction amount \$2+2.5% of transaction amount

Free GHc1 US\$1 GH¢15 GH¢30

GHc30 GH¢100 GH¢5

GH¢3 GH¢5



#### **E-CHANNELS**

POS set-up fee

POS Merchant service fee (VISA & Master Card)-Local

POS Merchant service fee (VISA & Master Card)-International

GHc200

1.5% - 3.0% (Dependent on customer's

nature of business) 2.5% of transaction

## USSD - \*788#

**SMS Alert** 

**Per Enquiry Transaction** 

**Account to Mobile Money Wallet** Mobile Money Wallet to Account Free

0.5% per session

1% Face Value (capped at GHc10)

Applicable TELCO charge

## DOCUMENTARY LETTER OF CREDIT (EXPORT)

Negotiation/Discounting

Courier

**Advising Commission - Customers** Confirmation Commission (per quarter)

Cancellation

Advising Commission (LC to other Banks) Examination/Handling Documents

Expired/Unutilized Amendment Commission **Drawings Payment Commission** 

US\$50

US\$50

0.5%

US\$100 + all outstanding charges

US\$50 US\$150

US\$100 + all outstanding charges

US\$30 plus Swift Charge

1% of invoice value (Min US\$200)

# DOCUMENTARY BILLS FOR COLLECTION (INWARD-IMPORTS)

Commission

**Handling Charges** SWIFT Charge Transfer of documents to other Banks- Customers

Courier charges for return of document Reminder of overdue Bills Stamp duties on acceptance

Transfer of documents to other Banks- Non customers

1% of Face Value (min US\$ 100)

US\$15 US\$30

US\$50

US\$50 US\$50

US\$50 US\$100

## OUTWARD BILLS FOR COLLECTION (EXPORT)

**Handling Charges** Courier(Local & Offshore)

Negotiation (Proceeds)

US\$100

US\$50

1% of invoice (min US\$ 40)

## DOCUMENTARY LETTER OF CREDIT (IMPORT)

#### CASH COVERED

Establishment - Sight (per quarter) Establishment - Usance (per quarter)

**Drawings** 

SWIFT Charge (Drawings)

LC Cancellation Other Amendment Increase in amount Extension (per quarter)

Discrepancy

1% per quarter (min US\$200 plus swift charge)

1% per quarter (min US\$200 plus swift charge)

Free US\$ 40

US\$100 + Swift Charge+ CB Charges

US\$ 30 plus Swift Charge 0.75% Per Quarter + Swift Charge 0.75% Per Quarter + Swift Charge

Free



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# DOCUMENTARY LETTER OF CREDIT (IMPORT)

#### NON-CASH COVERED

Establishment - Sight (per quarter) Establishment - Usance (per quarter)

**Drawings** 

**SWIFT Charge (Drawings)** 

LC Cancellation Other Amendment

Increase in amount Extension (per quarter)

1.5% Per Quarter + Swift Charge Of US\$40

1.5% Per Quarter + Swift Charge Of US\$40

Free US\$40

US\$100 + Swift Charge + CB Chgs

US\$30 + Swift Charge

1.5% Per Quarter + Swift Charge

1.5% Per Quarter + Swift Charge

# FOREIGN CHEQUE TRANSACTIOIN

Stopped Cheque-Foreign

Returned Cheque-Foreign- by Bank

Returned Cheque-Foreign -by foreign bank

Foreign cash withdrawal -FCA

Foreign cash withdrawal-FEA (forex) fed with cash/bills

Foreign cash withdrawal-FEA (forex) fed with cleared funds other

than cash/bills

Cheques for collection

US\$ equivalent of GHc10 per instruction 0.25% of face value (US\$ 30-US\$100)

1% of face value, maximum US\$ 100 2.5%-3% of face value

Free

2.5%-3% of face value

US\$10

# LENDING FEES CHARGES

#### **Processing Fee**

Corporate & Business

Scheme loans

Personal loans

**Bid Bonds** 

Controller loans

Import Finance

Comfort Letter / Letter of Intent

Commission

Guarantees, Bonds, Bids

**Monitoring Fee** 

Corporate & Business overdraft

Corporate & Business loans

Guarantees / Bonds

**Letters of Credit** 

Arrangement Fee

2.5%

2%

2%

5% flat

25%

Minimum of GHS500.00

1% flat - Year 1; 0.25% Qtr. for subsequent years

0.5% flat - Year 1; 0.25% flat on balance in subse-

quent years

1% flat - Year 1; 0.25% Per Quarter for subsequent

0.25% per quarter

N/A